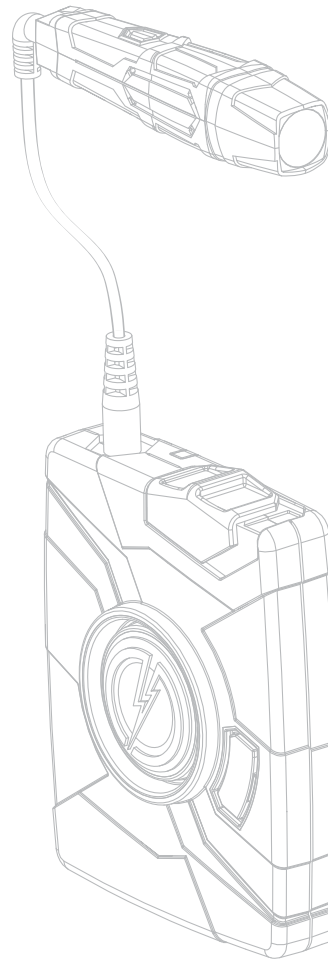




TASER[®] AXON Flex[™] System User Manual



IMPORTANT SAFETY INSTRUCTIONS.

Read all warnings and instructions. Save these instructions.

MMU0040 Rev: C

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What Is the AXON Flex System?

The AXON Flex system is a wearable camera system incorporating an audio and video recording device to be worn by you while performing your job duties. Multiple mounting options are available to tailor the system to your needs. The components are designed for use in tough environmental conditions encountered in law enforcement, corrections, military, and security activities. The Flex system is designed to record events in real-time for secure storage, retrieval, and analysis via the EVIDENCE.com website or in an Offline configuration to your local computer. The recorded events are transferred to your storage solution via the secure Evidence Transfer Manager (ETM) or by using EVIDENCE Sync software installed on a Windows computer.

The Flex system has two operating modes designed to accommodate the needs of law enforcement, corrections, security, and the military. The default mode, or BUFFERING mode, provides pre-event buffering to capture activities that occur prior to the user activating the EVENT mode. In addition, the AXON™ Mobile application enables playback of footage on a smart phone for review prior to storing the data.

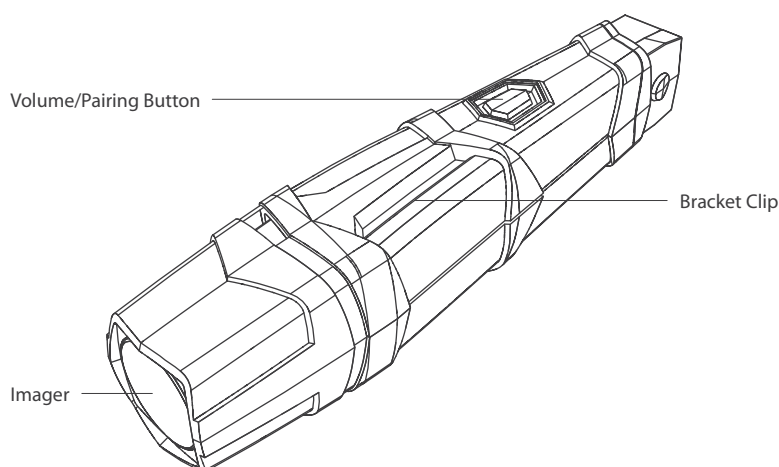
Instructional videos for using your AXON Flex system are available at www.TASER.com under Training Videos.

AXON Flex Features

The primary AXON Flex components are the controller and camera. They will work with a variety of mounting options.

AXON Flex Camera

The camera is a digital video recorder (DVR) that offers high quality video and low-light gathering capabilities. The recorder is designed to store at least 4 hours of video (and up to 13 hours based on the video setting). If the camera is full (has reached its storage limit), the camera will not record over previous video but instead stops recording.

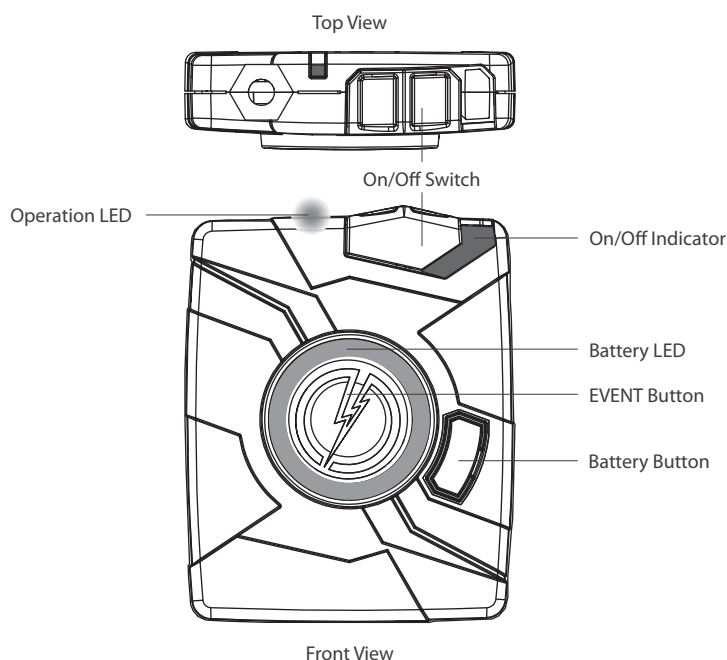


- 1 **Volume/Pairing Button** – This button is used to adjust the volume of audio prompts coming from the camera. It also is used to pair the AXON Flex system with a smart phone; see *Pairing AXON Flex Hardware with Your Smart Device*. This button does not control the volume of recorded audio.
- 2 **Bracket Clip** – A clamp attaches to this part of the camera, and the clamp can be attached to a variety of mounting tools.
- 3 **Imager** – This is the camera lens. Avoid touching the lens. For cleaning information, see *Chapter 10: Care and Maintenance*.

AXON Flex Controller

The controller enables you to turn the unit on, begin recording of an event, stop recording, and turn the unit off. The controller features LEDs to indicate the operating mode and battery capacity.

NOTE: You can turn off the controller LEDs, if necessary. See *Turning off the Controller LEDs* for instructions.



- 1 **Operation LED** – Shows the controller's current operating mode:

Operation LED	Operating Mode
Blinking Red	Recording
Blinking Green	Buffering
Solid Red	Booting Up
Blinking Yellow	The Cable is Disconnected

NOTE: For the battery status, see the Battery LED, described below.

- 2 **On/Off Switch** – Turns the controller on or off.
- 3 **On/Off Indicator** – When the controller is turned on, the red portion of the controller is exposed. When the controller is turned off, the red portion is covered from view.
- 4 **EVENT Button** – A double-press (quickly press twice) on the EVENT button takes the Flex system into EVENT mode and begins recording video and audio (the Flex system can be configured without the audio recording capability for locations where audio recording is restricted).

A 3-second press of the EVENT button takes the Flex system out of EVENT mode. The controller might take several additional seconds to close out of the event video when it is taken out of EVENT mode.

- 5 **Battery LED** – When pressed, momentarily indicates the remaining battery capacity only (it does not indicate the operating mode).

Battery LED	Controller Status
Green	The Battery is Fully Charged.
Yellow	The Battery Capacity is 20–40 Percent.
Red	The Battery Capacity is LessThan 20 Percent.

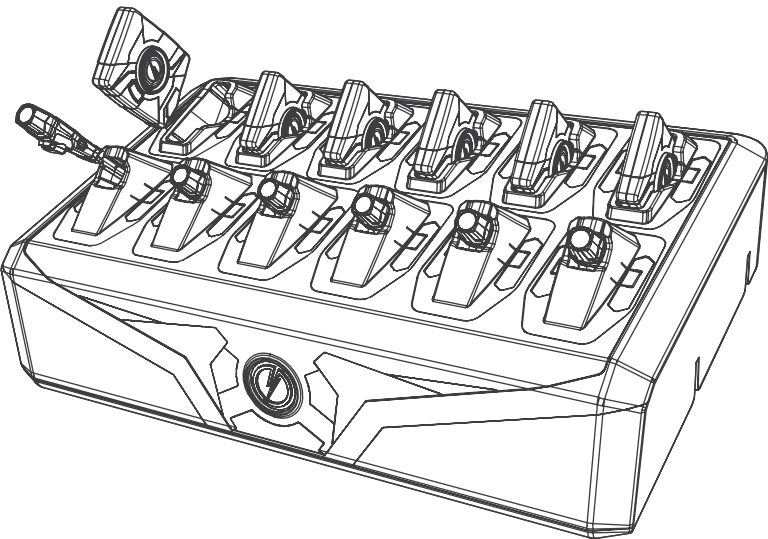
When you turn the controller on, all LED lights turn solid red until the system is ready to use. Then the Operation LED blinks green (BUFFERING mode) and the Battery LED goes out.

- 6 **Battery Button** – When pressed, momentarily indicates the remaining battery capacity only (it does not indicate the operating mode).

Pressing buttons causes the AXON Flex system to emit audio alerts (beeps) to indicate system actions. See *Chapter 12: Audio Prompts* for more information.

ETM System Components
AXON Flex ETM

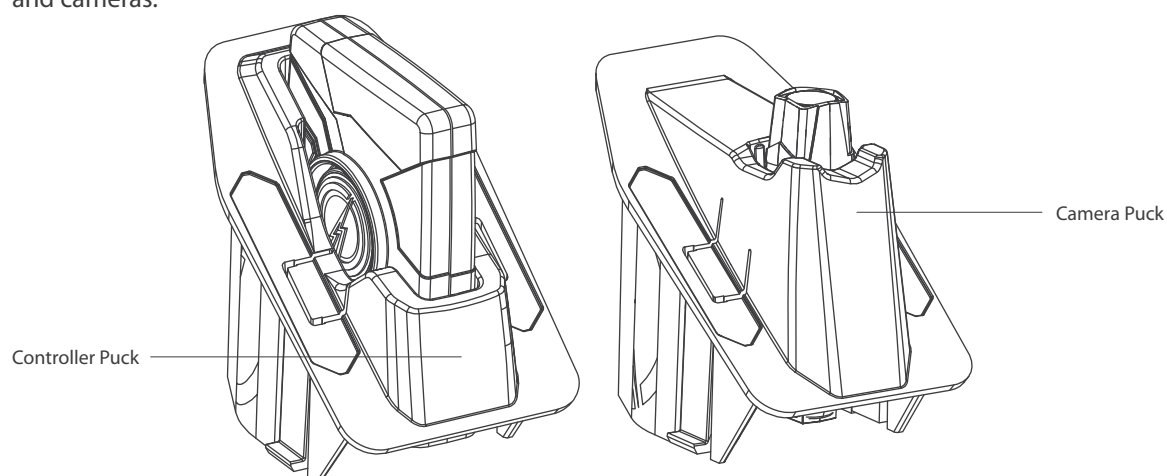
The ETM can be placed on a table or mounted on a wall. It is designed to upload data from the camera to the EVIDENCE.com website and recharge the controller.



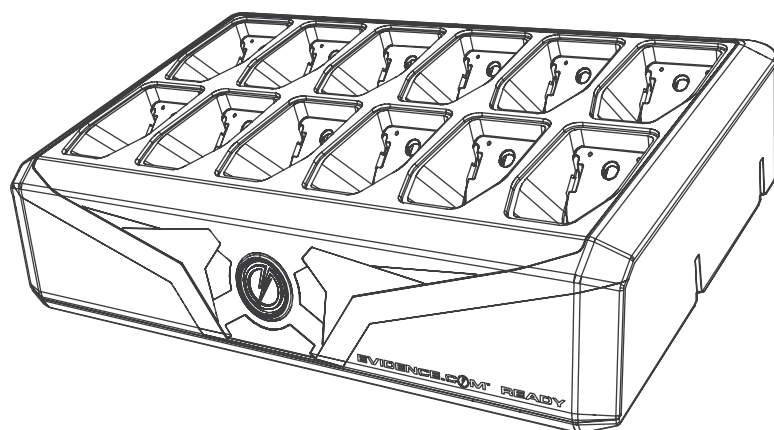
ETM System Components
ETM Pucks

An ETM has 12 bays; each bay accepts a fixture called a puck. There are two different puck designs; one for the camera and another for the controller. An ETM is shipped with 6 camera pucks and 6 controller pucks installed

in the ETM. If desired, the pucks can be labeled with a user's name to quickly identify user-specific controllers and cameras.



Because the pucks are removable, you can customize your ETM to accept a different combination of components. This can be useful for using the ETM to upload 12 cameras while using wall power sockets to recharge your controllers. The drawing below shows an ETM with all pucks removed and ready for customization.

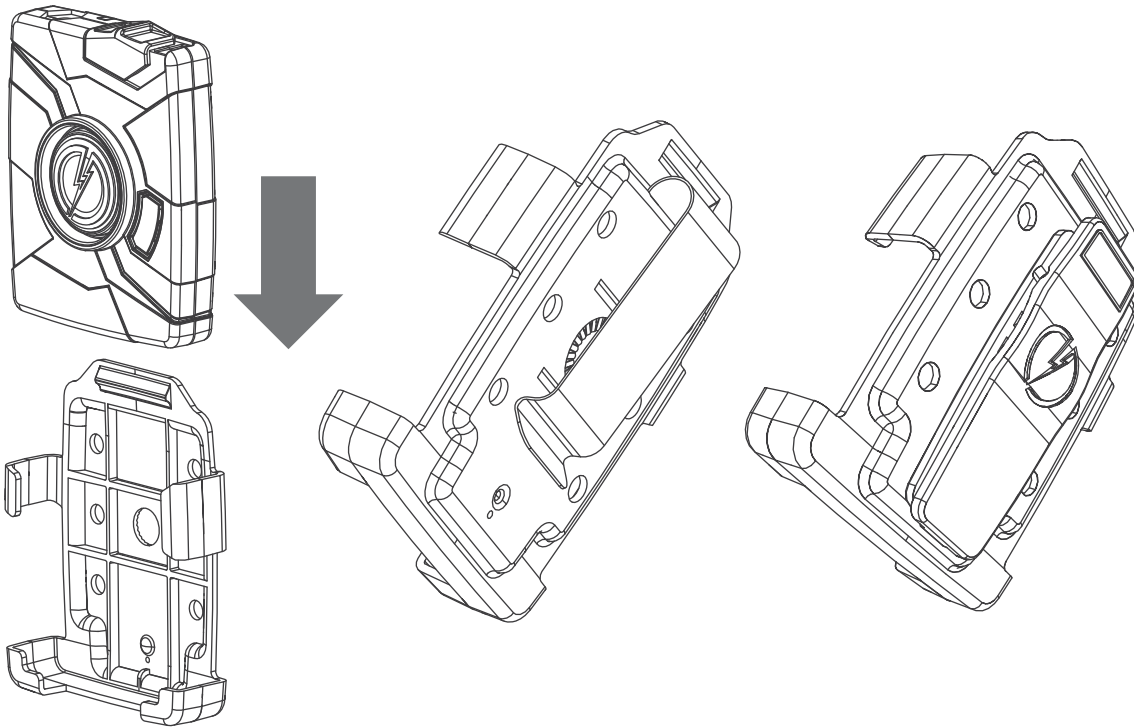


Equipment Mount Options

The AXON Flex system provides you with multiple ways to wear your camera and carry your controller. See Chapter 5: Hardware Details for information on assembling the camera mounting systems.

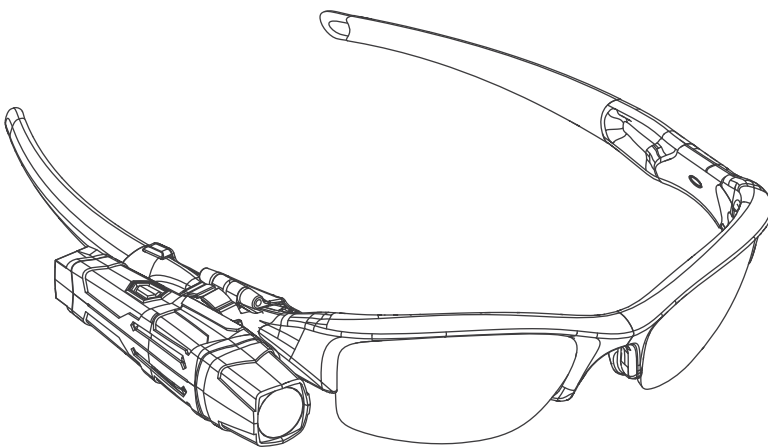
Hybrid Holster

The controller can be carried in a holster that clips to your clothing or gear. Several clips are available for you to place the controller in a way that best meets your needs.



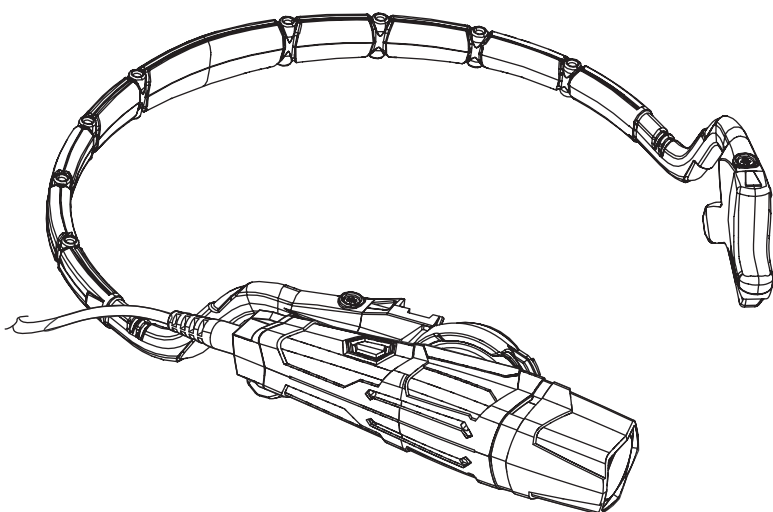
Oakley Eyewear Mount

The AXON Flex camera can be attached to Oakley Flak Jacket® glasses. With this system, the camera is designed to directly capture your point of view because it is mounted at eye level.



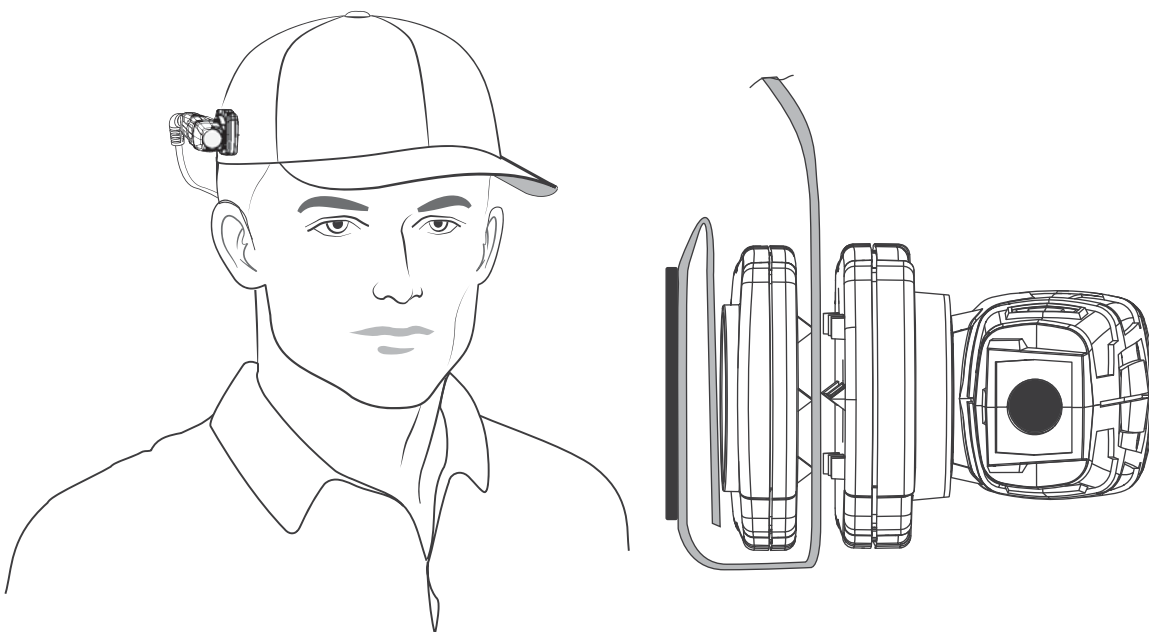
Low Rider Headband

Designed for use with the Flex system, the Low Rider headband provides a comfortable frame to wear the camera on your head. As with the Oakley eyewear mount, the Low Rider headband places the camera at your eye level, and is designed to capture your perspective of the incident.



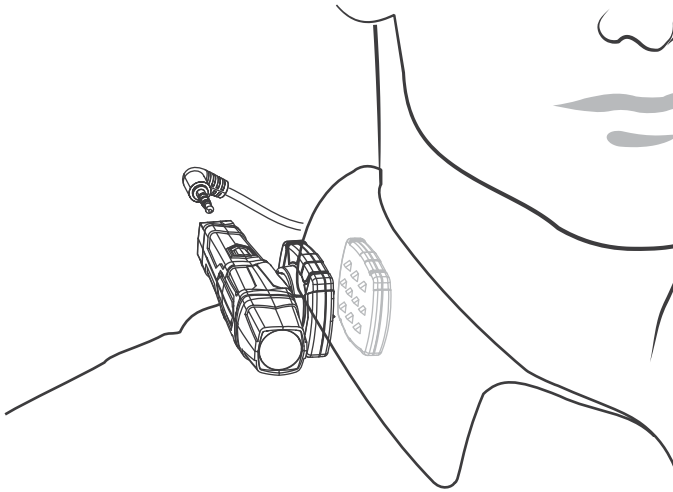
Hat Mount

The camera can be worn with headgear, including baseball caps. One magnetic clip is placed on the inside of the baseball cap, while the rest of the assembly goes on the outside, held in place by magnetic attraction.

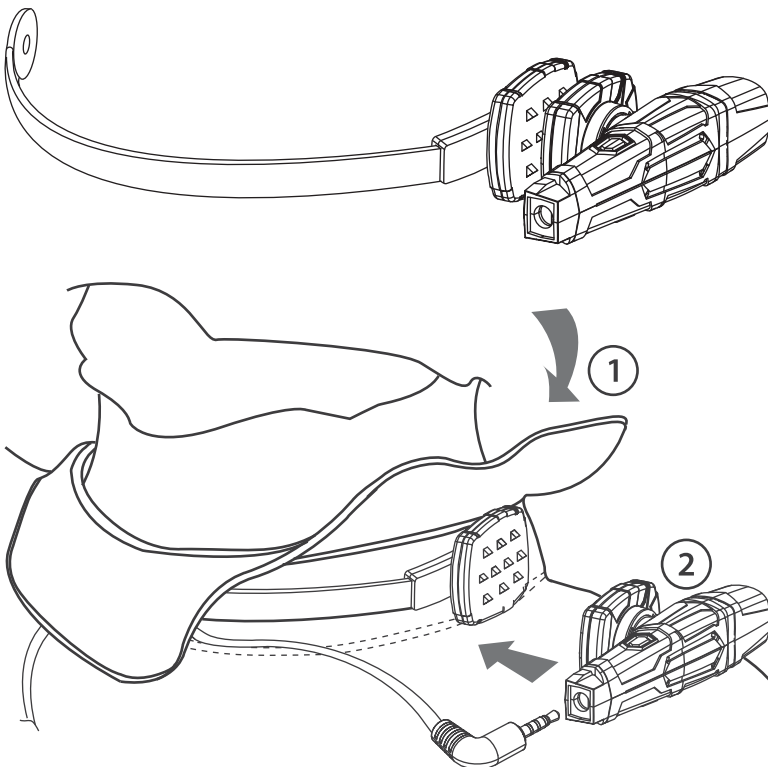


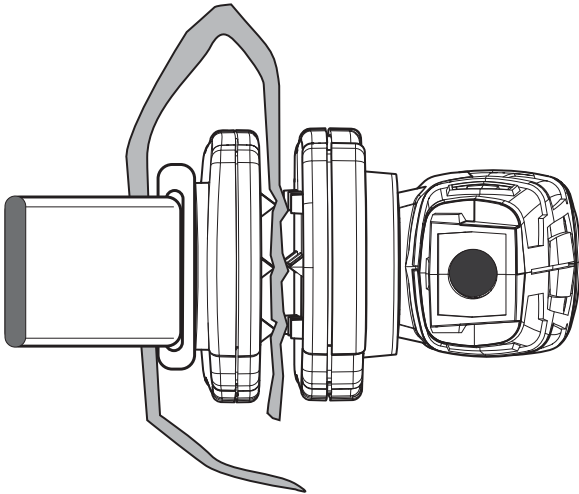
Collar Mount

The universal magnetic clip is compatible with most uniform shirt collars.



A collar support bar also is available. It consists of an inside magnetic clip combined with a metal band designed to wrap underneath the collar, towards the back of the neck.

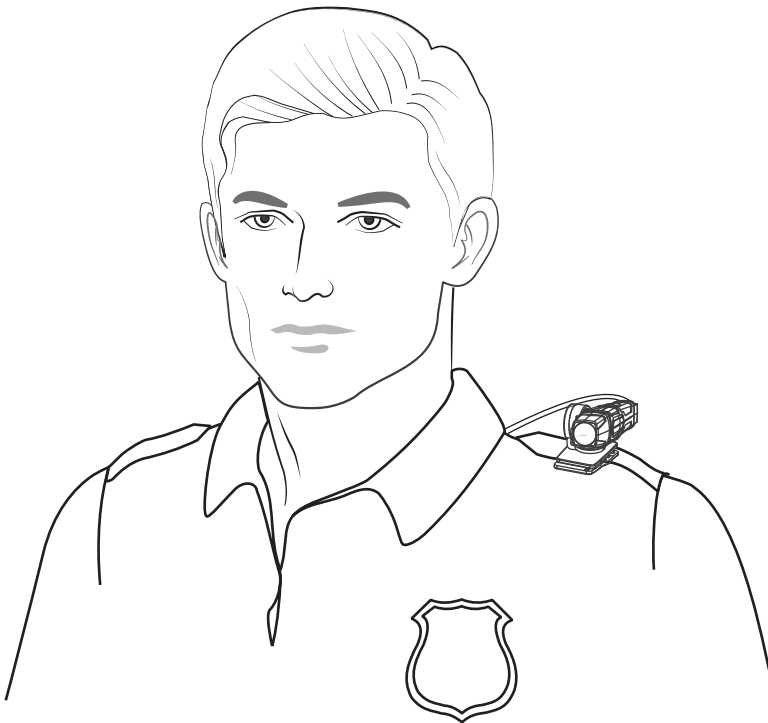




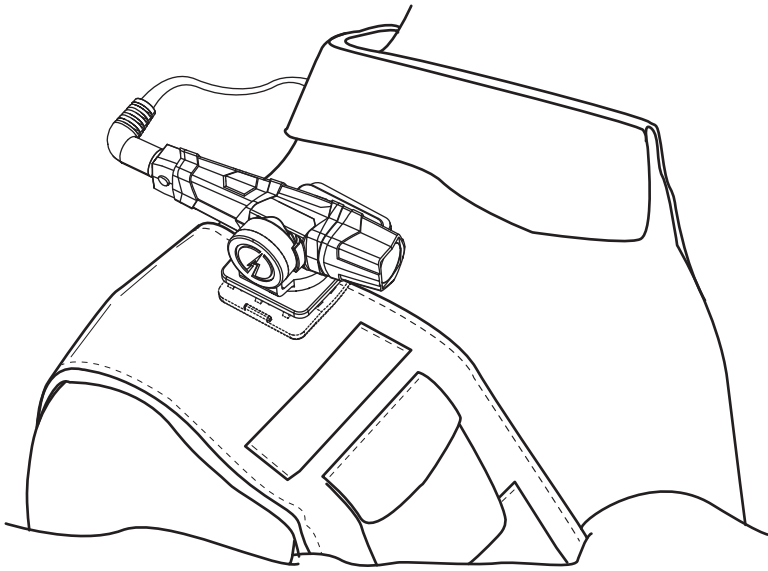
Epaulette Mount

If your uniform shirt has epaulettes, you can attach the AXON Flex camera to them.

The drawing shows the camera worn above the epaulette, but the mount can be positioned to place the camera below the epaulette, if desired.

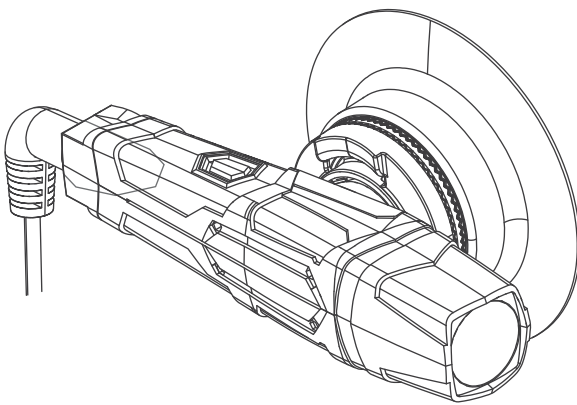


The epaulette mount also works with equipment vests.



Adhesive Mount

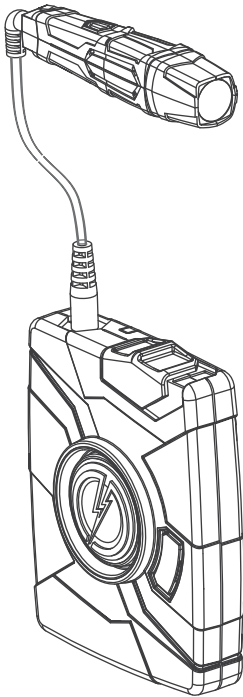
The adhesive mount allows the camera to attach to most smooth, hard surfaces.



NOTE: If you mount the camera to a helmet, please be advised that any after-market accessory or modification to a motorcycle helmet could take that helmet out of compliance with federal regulations and safety standards. Always follow your agency's guidance and procedures for the use of motor vehicle equipment and helmets.

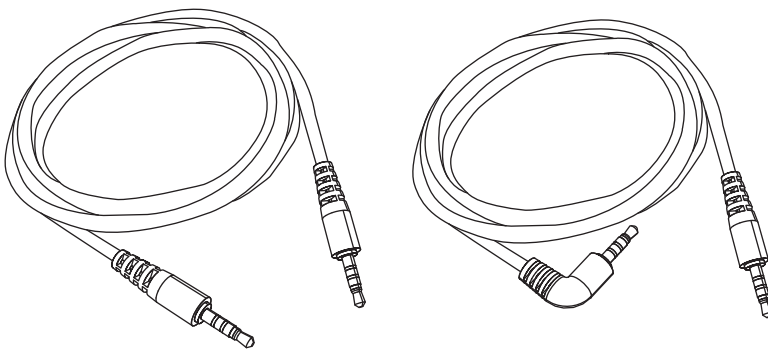
Equipment Connection Options

The controller and camera connect with cables specifically designed for the AXON Flex system.



AXON Flex Cables and Connectors

To best suit your requirements, you can chose from straight or coiled cables, and straight or right-angle connectors. The cables also come in varying lengths.



CAUTION

These cables are specifically calibrated to work with the AXON Flex system. Use of unapproved cables will degrade system performance and may cause the system to not function properly or at all.

Ensure that your cables are inserted properly into your AXON Flex camera and controller. If the camera's battery is low, and the cable is disconnected, your recorded video will be lost.

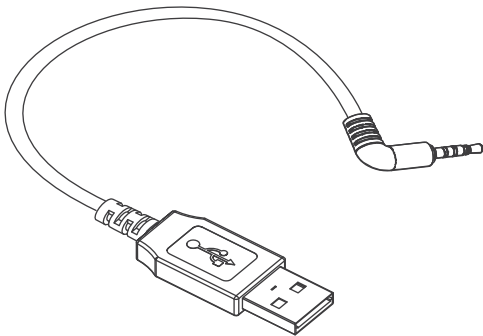
USB Cable

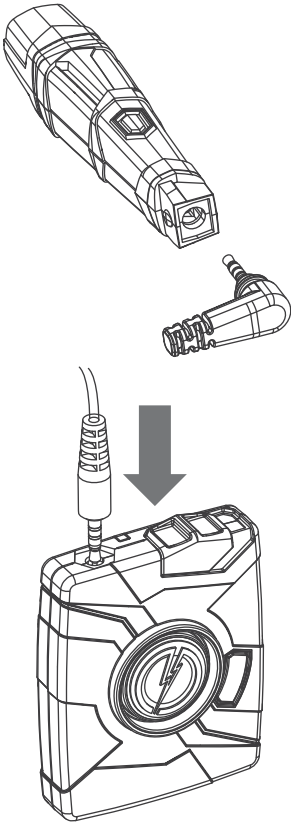
A USB cable is available to connect the AXON Flex camera directly to your computer.

CAUTION

Do NOT connect your AXON Flex camera to your computer before you have installed the EVIDENCE Sync software.

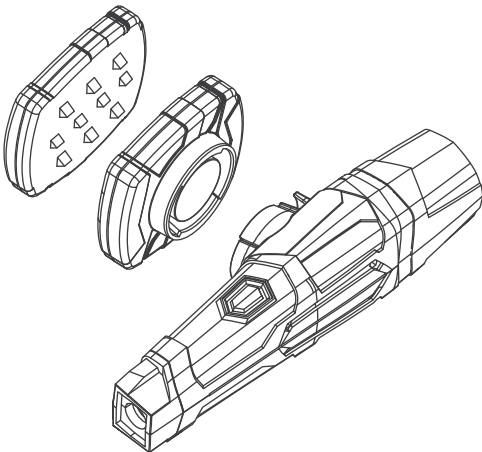
EVIDENCE Sync software is required to download videos to your computer or upload videos to EVIDENCE.com. See *Chapter 3: Account Setup for EVIDENCE.com* for more information.



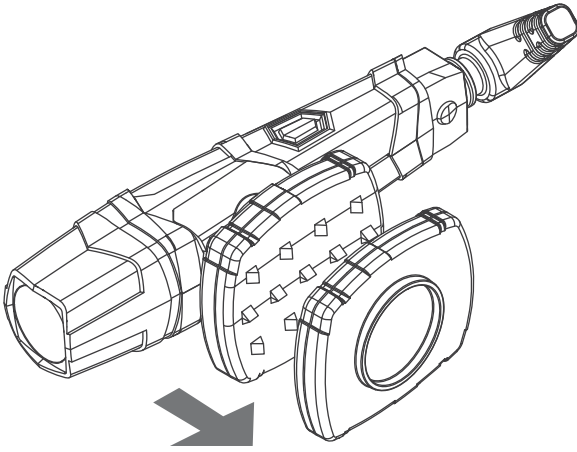


Preparing the Magnetic Clip Assembly

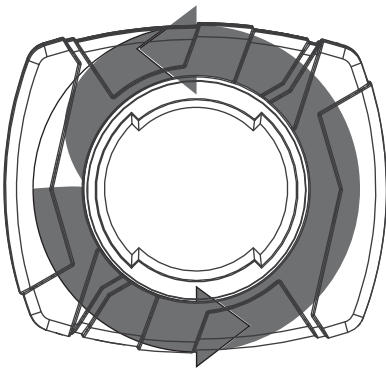
The most basic way to mount the Flex camera to clothing involves two magnetic pieces. The two magnetic clips pictured below are the foundation for many Flex camera mounting options. Each clip features a set of teeth on one side and a ring on the other. The sides with teeth are magnetically attracted to each other.



The other clip can be placed inside a shirt collar or cap to hold the camera in place.

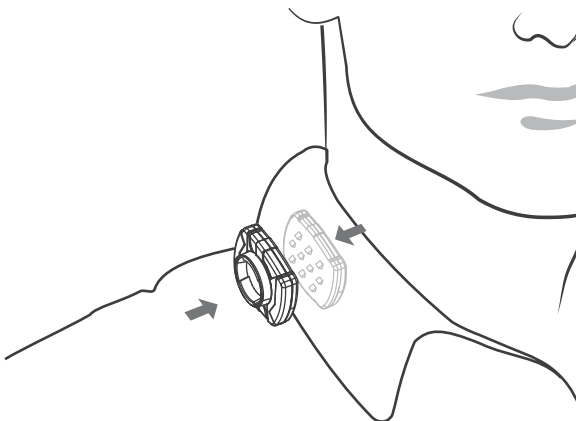


The magnetic clip is designed to allow some rotation up or down, so you can adjust the camera's angle after it is mounted on your shirt or cap.

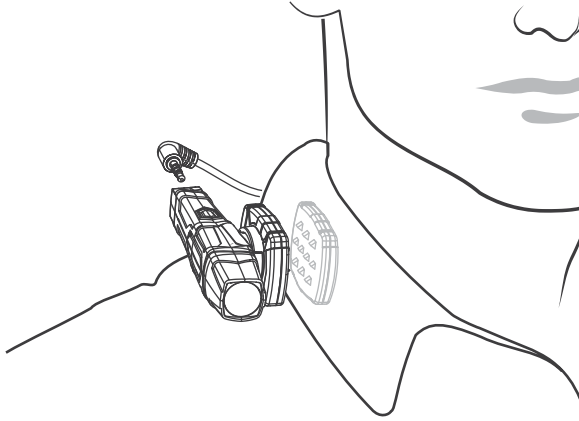


Mounting the Flex Camera to Your Shirt Collar

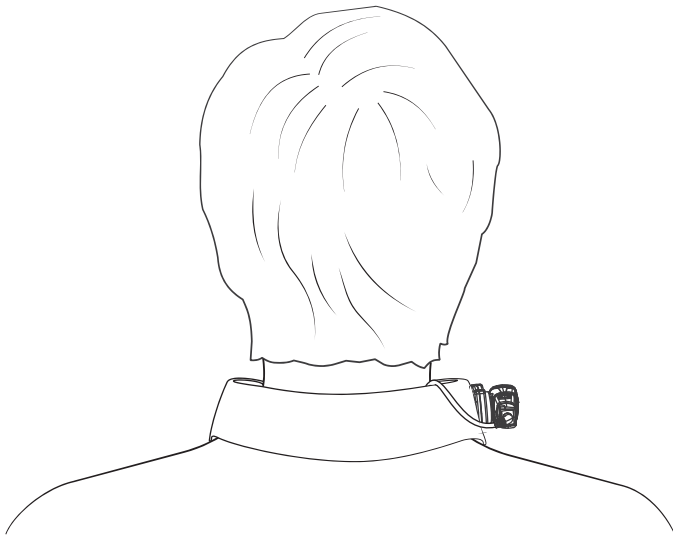
- 1 Push the two parts of the universal magnetic clip together on each side of your collar.



- 2 Tug on the parts slightly to confirm the connection is secure.
- 3 Attach the camera assembly to the magnetic clip on the outside of your shirt.



- 4 Tug on the parts slightly to confirm the connection is secure.
- 5 Route the cable to your controller. Ensure that the cable does not obstruct the motion of your head.



Operating Modes

The AXON Flex system has two operating modes:

- 1 BUFFERING
- 2 EVENT

BUFFERING Mode

BUFFERING mode is the default mode of operation, and is activated a few seconds after turning on the controller. The camera must be attached to the controller system in order for it to capture video in BUFFERING mode. **If the camera is not connected to the controller, you will not capture any video.**

When BUFFERING begins:

- The Operation LED on the controller will blink green.
- The camera will be capturing video but no audio, and will not record to permanent memory while in BUFFERING mode.
- Buffered video duration is up to 30 seconds (00:00:30).

When you activate the EVENT mode, the buffered video (not audio) captured directly before the event will be saved and attached to the event in permanent memory. This feature is intended to capture the video of an incident just before your activation of EVENT mode.

CAUTION

Because the system does not capture audio in BUFFERING mode, the first 30 seconds of a recorded event will be video-only. Buffering mode starts only after the AXON Flex controller is turned on. The system does not record when the controller is turned off.

EVENT Mode

To record an event or incident, double-press the EVENT button on the controller to activate the EVENT mode.

When EVENT mode is activated, the “buffered” video directly preceding the event will be saved and attached to

the event recording. (Remember, the buffered video will not contain audio.)

The moment you double-press the EVENT button, both video and audio will be recorded from the camera and GPS coordinates (if the system is paired to a GPS-capable smart phone) will be recorded. This will continue throughout the duration of the recording until you terminate the recording.

The AXON Flex hardware provides you with indications that it is recording in EVENT mode:

- At the start of an event and every two minutes during an event, the system will beep twice.
- The Operation LED on top of the controller will blink red.

The camera must be attached to the controller system in order for it to record video in EVENT mode. If the camera is not connected to the controller, you will not record any video. **If the camera becomes disconnected from the controller during an event, the system will stop recording.**

To exit EVENT mode and return to BUFFERING mode, press the EVENT button for approximately 3 seconds. The 3-second requirement reduces the possibility of accidentally exiting EVENT mode.

To end a recording and turn off the system, move the on/off switch to the “off” position. When you end a recording with the on/off switch you will not go into BUFFERING mode, instead the system will turn off completely.

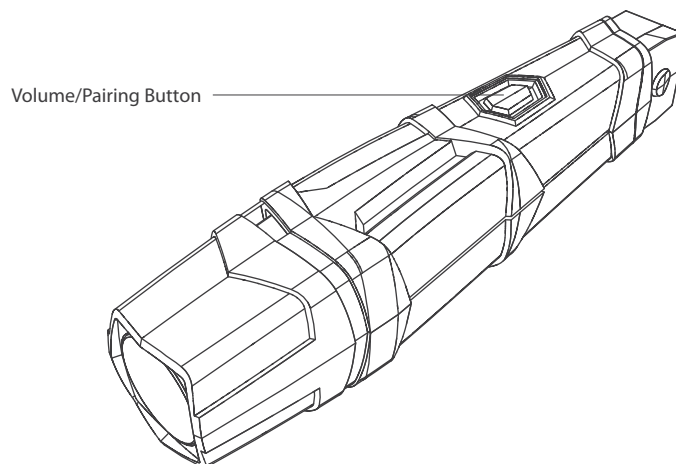
NOTE: An event not recorded by the AXON Flex system cannot be played back or downloaded to your computer.

Battery Status

Press the Battery button to determine the percentage remaining in the controller battery. See *AXON Flex Controller* in *Chapter 2: Hardware* for details on the Battery LED functions.

Adjusting the Volume

Press the volume/pairing button on the camera to adjust the volume of the audio prompts.



The volume has four settings. At each level, the camera beeps, providing you with a sample of the volume:

- Low

- Medium
- High
- Off

Pressing the volume escalates the system from lowest to highest, and then off.

Turning off the Controller LEDs

For some situations, you may wish to turn off the lights on your controller.

- 1 Press and hold the Battery button for 10 seconds.
 - The Operation LED flashes red, yellow, and then green before shutting down the lights.
 - Pressing the Battery button will momentarily light both the Operation LED and the Battery LED, displaying the current operating mode and battery level. For interpreting the LED colors, see *AXON Flex Controller* in *Chapter 2: Hardware*.
- 2 To turn the lights back on, press and hold the Battery button for 10 seconds.

CAUTION

If you disconnect a cable when the lights are active, the Operation LED flashes yellow. If you turned off the LEDs, and you later disconnect a cable, there will be no visual warning that the cable has been disconnected.

AXON Mobile enables you to play back footage from your AXON Flex camera on a smart phone or smart device equipped with the Android® or iOS® (Apple® products) operating system.

Installing AXON Mobile Software on Your Android Smart Device

To use your device with the AXON Flex system, first install the free AXON Mobile software on your device.

- 1 On your smart device, press **Play Store**.
- 2 Click the search icon (the magnifying glass).
- 3 Type **AXON Mobile** and press **Enter**.
- 4 Press **AXON Mobile**.
- 5 Press **INSTALL**.
- 6 Press **Accept & Download**.
- 7 Press **Open**.
The system will ask you if you want to install TASER Flex Service.
- 8 Click **OK**.
- 9 Click **Install**.
- 10 Click **Accept & Download**.

Pairing AXON Flex Hardware with Your Smart Device

After installing the AXON Mobile software on your device, connect it to your AXON Flex hardware through a process called pairing.

- 1 On your device's applications page, press **AXON Mobile** to launch the application.

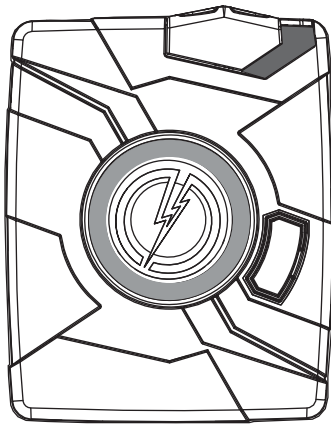
NOTE: Ensure that your device's Bluetooth® capability is turned on.



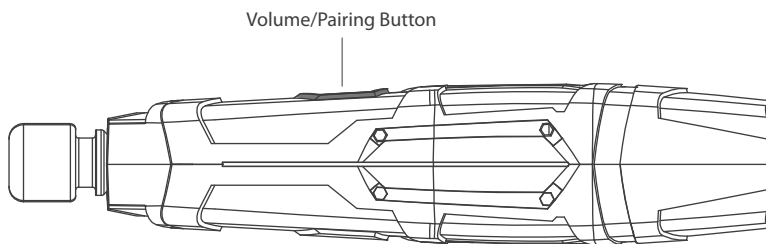
- 2 Press **Pair**.



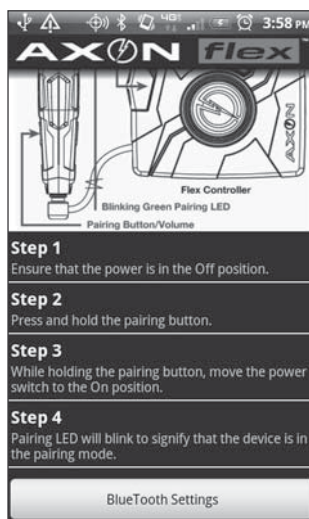
- 3 Ensure that your controller is connected to your camera.
- 4 Ensure that your controller is turned OFF.
If any red is showing, the controller is ON. Move the switch so the red portion is covered.



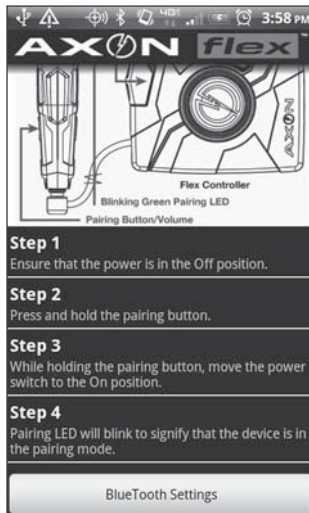
- 5 Press and hold the volume/pairing button on the camera.



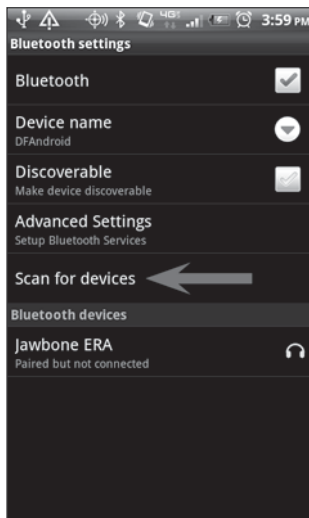
- 6 While holding the volume/pairing button on the camera, turn the controller ON.
Step-by-step instructions will display on your device screen to help you.



- 7 Hold the volume/pairing button on the camera until the LED on the camera starts blinking. Then release the volume/pairing button.
- 8 Press **Bluetooth Settings** on your device.

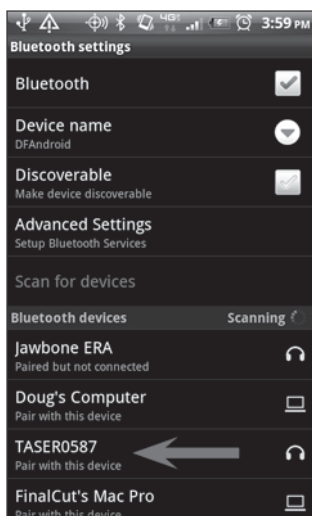


9 Press **Scan for devices**.

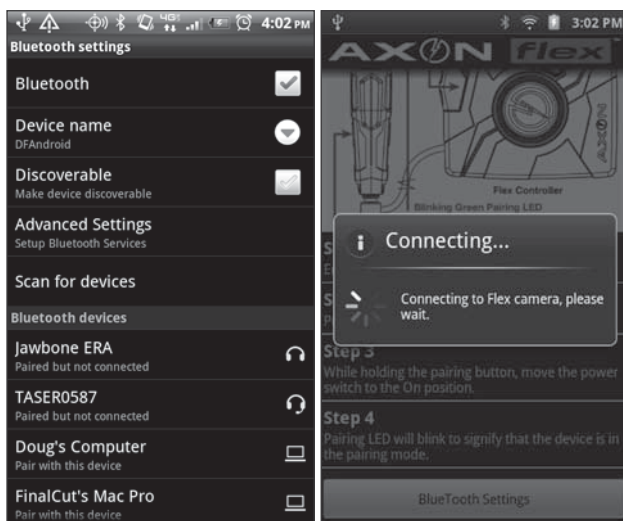


NOTE: The device (camera) name will be "TASER" and include the last 4 digits of the AXON Flex camera's serial number.

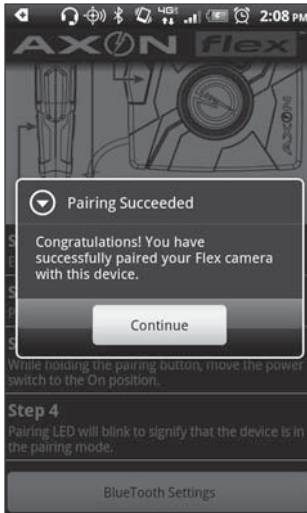
10 Press **Pair with this device** on your device.



The system will begin scanning and then connecting your device with the AXON Flex camera.



- 11 Press the **Back** button on your device.
The Pairing succeeded message displays.

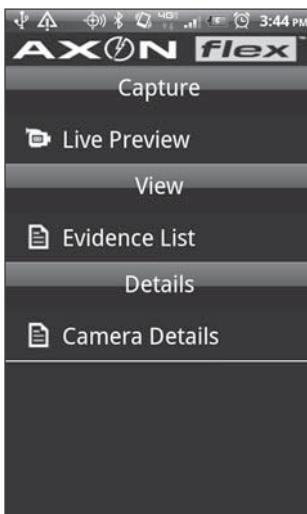


- 12 Press **Continue** on the device. If this is your first time setting up the device, you are ready to use AXON Mobile.

Signed in to Your EVIDENCE.com Account within the AXON Mobile Application

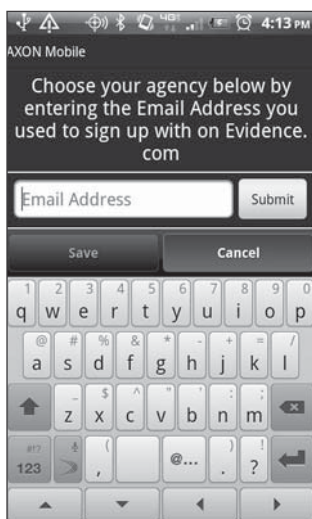
To add categories to your AXON Flex video files, you must sign in to your EVIDENCE.com account. In order to do so, follow these steps:

- 1 Ensure that your AXON Flex system is turned on and is paired with your device.
- 2 On your device's application list, press **AXON Mobile**.
- 3 Press your device's menu button.

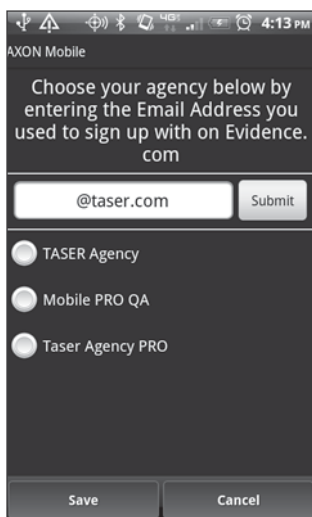


- 4 Press **Change Agency**.

- 5 Enter your email address and press **Submit**.



- 6 Select your agency and press **Save**.



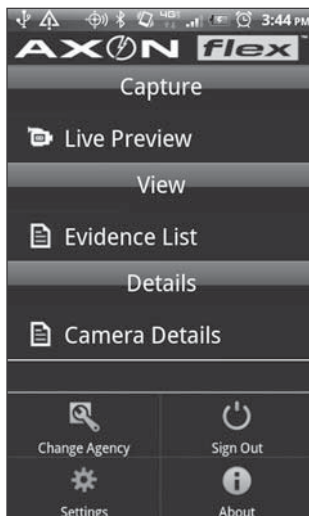
- 7 Press the menu button.
- 8 Press **Sign in**.
- 9 Type your EVIDENCE.com username and password.



- 10 Press **Submit**.

Adjusting Application Settings

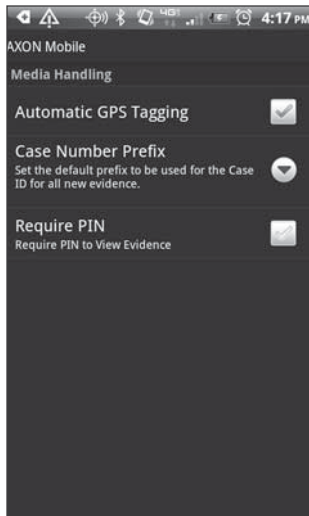
- 1 Ensure that your AXON Flex system is turned on and paired to your device.
- 2 On your device's application list, press **AXON Mobile**.
- 3 Press your device's menu button.
- 4 Press **Settings**.



- If you want GPS data from the device to be embedded in the video recorded by the AXON Flex camera, press **Automatic GPS Tagging**.

NOTE: GPS is not directly accessible when you are using your AXON Flex camera in the Offline mode.

- If you want to standardize case numbers prefixes, press **Case Number Prefix** and go to step 5.
- If you want a PIN number to view the videos, press **Require PIN to view Evidence** and go to step 6.

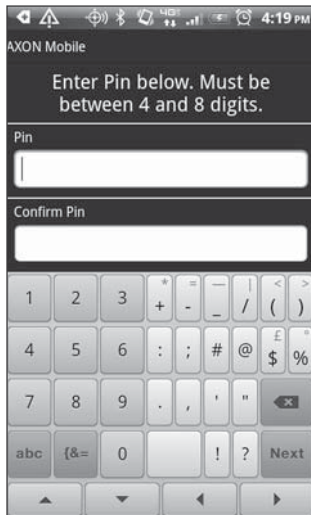


- 5 Use the keyboard to type the number in **ID Prefix** box.



5a Press **OK**.

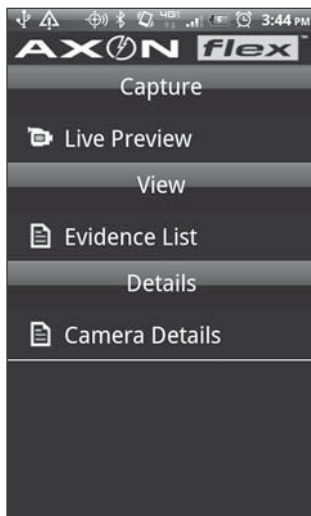
- 6 In the **PIN** box, type the PIN number.



- 6a In the **Confirm PIN** box, type the number again.
- 6b Click **Submit**.

Checking AXON Flex Camera Status on Your Smart Device

- 1 Ensure that your AXON Flex system is turned on and paired to your device.
- 2 On your device's application list, press **AXON Mobile**.
- 3 Press **Flex Details**.



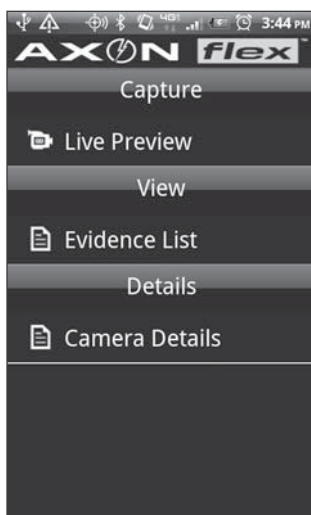
You can view various details about your AXON Flex camera.



Playing Recorded Video on Your Smart Device

This procedure does not store data on your smart device. The device can only view videos currently stored on your AXON Flex camera. You cannot delete or alter original video files on the camera from your smart device.

- 1 Ensure that your AXON Flex system is turned on and paired to your device.
- 2 On your device's application list, press **AXON Mobile**.
- 3 Press **Evidence List**.

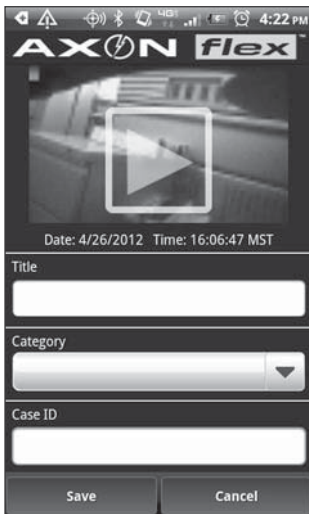


You can view various details about your AXON Flex camera.

- 4 Press the thumbnail of the video you want to view.
(For information about editing the identifying fields seen below, see *Adding Video Descriptions*.)



- 5 Press the thumbnail of the video to play it.



- 6 Press the play button.

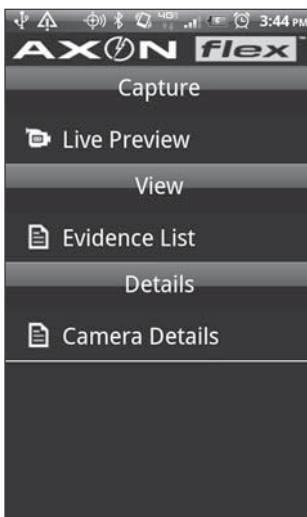


Viewing Live Video from the AXON Flex Camera on Your Smart Device

You can use your smart device to watch video while the AXON Flex camera is recording or buffering. This is useful for ensuring that your camera is pointing in the right direction.

NOTE: The video streams at a rate of 5 frames per second; the video may appear choppy, but the camera is still recording at the full frame rate.

- 1 Ensure that your AXON Flex system is turned on and paired to your device.
- 2 On your device's application list, press **AXON Mobile**.
- 3 Press **Live Preview**.



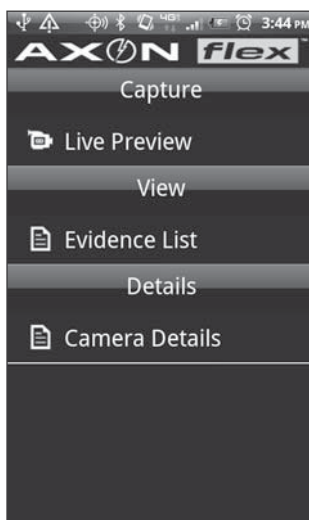
- 4 To stop viewing the streaming video, press your device's back button.

Adding Video Descriptions

You can use your smart device to add descriptions to the videos you record. This information will transfer with the video when it is uploaded to EVIDENCE.com in Online mode. This information does not alter the original video file.

NOTE: This information will not be visible in EVIDENCE Sync, but will still be transferred by EVIDENCE Sync (Online) and visible on EVIDENCE.com. This information will not be accessible with videos saved in Offline mode.

- 1 Ensure that your AXON Flex system is turned on and paired to your device.
- 2 On your device's application list, press **AXON Mobile**.
- 3 Press **Evidence List**.



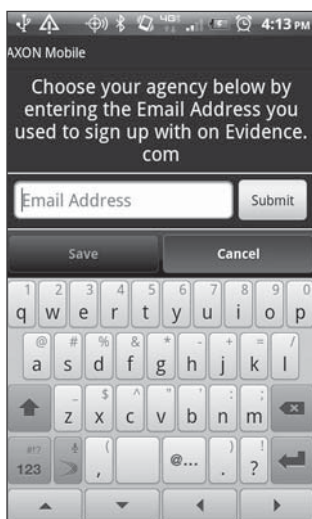
- 4 Press the event you wish to update.



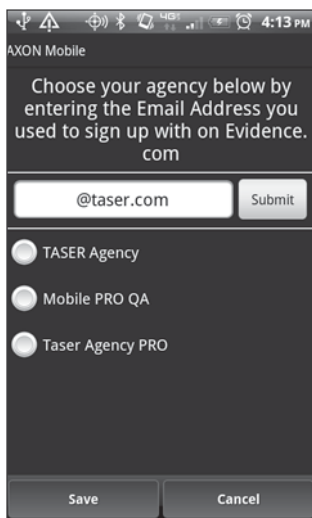
- 5 If you have not already signed into your EVIDENCE.com account, you will be prompted to do so.

NOTE: You are not required to sign into your EVIDENCE.com account to view videos or edit video details; however, you will not be able to edit video categories unless you are signed in.

5a Enter your email address and press **Submit**.

A screenshot of the AXON Mobile app interface. At the top, the status bar shows signal, Wi-Fi, and battery icons, along with the time 4:13 PM. Below the status bar, the text "AXON Mobile" is displayed. The main instruction reads: "Choose your agency below by entering the Email Address you used to sign up with on Evidence.com". There is a text input field labeled "Email Address" and a "Submit" button to its right. Below the input field are "Save" and "Cancel" buttons. A standard QWERTY keyboard is visible at the bottom of the screen.

5b Select your agency and press **Save**.

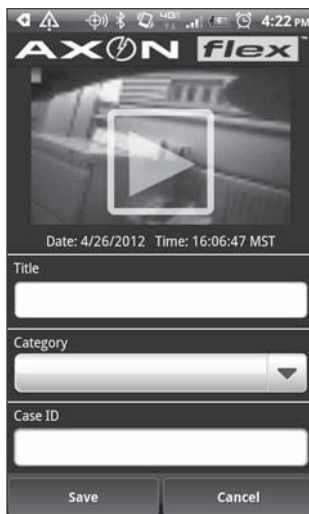
A screenshot of the AXON Mobile app interface. The status bar at the top shows the time 4:13 PM. The text "AXON Mobile" is at the top. The instruction reads: "Choose your agency below by entering the Email Address you used to sign up with on Evidence.com". The "Email Address" input field now contains "@taser.com" and the "Submit" button is active. Below the input field are three radio button options: "TASER Agency", "Mobile PRO QA", and "Taser Agency PRO". At the bottom are "Save" and "Cancel" buttons.

5c Type your EVIDENCE.com username and password.



5d Press **Submit**.

6 Press the **Title** button.



6a On the keyboard, type the title.

6b Use the **Category** drop-down to select the appropriate category.

6c Press the **Case ID** box.

6d Type the case ID.

6e Press **Save**.

Uploading Data and Recharging AXON Flex Devices (Online)

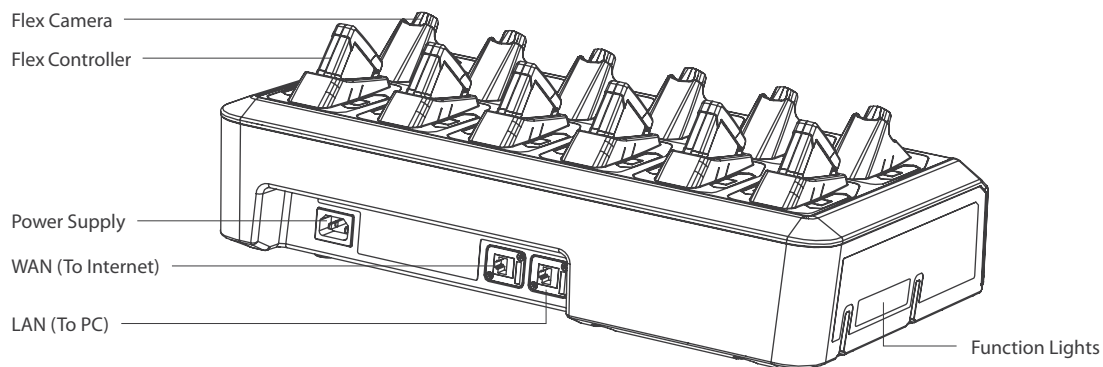
8

The AXON Flex recorder and camera were designed for use with the AXON Flex Evidence Transfer Manager, which recharges the devices' batteries and uploads data to the EVIDENCE.com website. See *Using the ETM* for instructions on its use. If your department does not use the ETM, you can use your computer to perform these functions; see *Using Your Computer to Upload Videos*.

When a camera is in Offline mode, the ETM will not upload or download videos from that camera. To download videos in the Offline mode, see *Chapter 9: Downloading Data in the Offline Mode*.

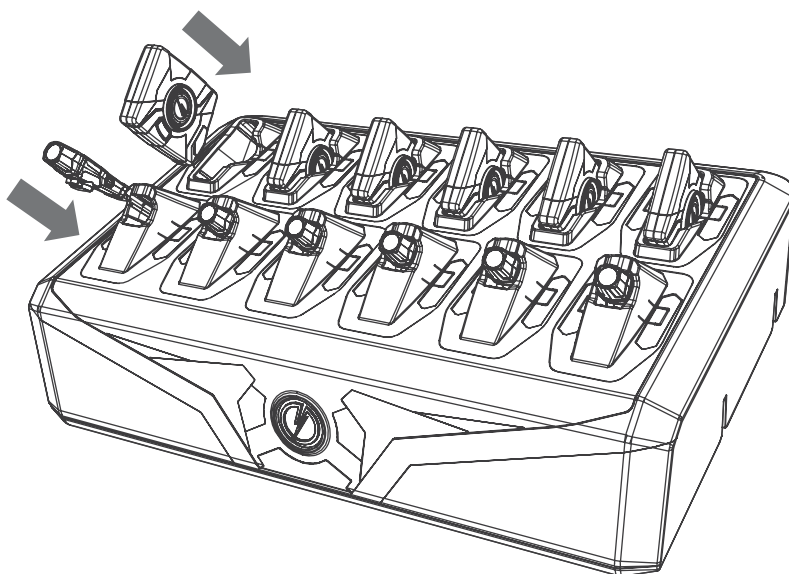
Using the ETM

The ETM is factory configured to hold 6 cameras and 6 controllers. It must have a power supply and internet access. Lights on the side of the ETM indicate proper connection. If you have difficulty using your ETM, check to see if the connections are secure.



- 1 Ensure the ETM is plugged into a power supply, is connected to the internet, and is powered on.
- 2 Dock the AXON Flex camera and controller in the ETM. The docking bays plug into the back of the camera and the top of the controller.

NOTE: The camera must be assigned before docking in the ETM. See *Assigning Your AXON Flex Equipment* for instructions on assigning your AXON Flex hardware to yourself. If the camera is not assigned before it is inserted into the ETM then the videos will not upload.



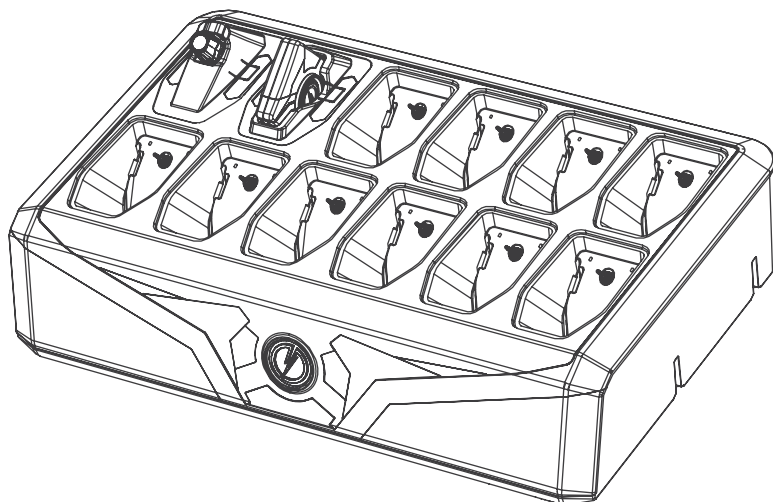
When you dock your AXON Flex camera to the ETM, all videos on the camera will automatically begin to upload to EVIDENCE.com sequentially based on file size (smallest to largest). An LED on the camera will display the status. At first, the LED will display red, but the color will change to indicate the camera's stage in the uploading process.

Camera Action	Camera LED Indication
Device Ready (All Videos Uploaded Successfully to Evidence.com) and Fully Charged.	Solid Green
In Queue Awaiting Upload.	Solid Yellow
Initial Connection (Momentary).	Solid Red
ETM has No Communication with Camera.	LED Off
Uploading Data.	Blinking Yellow
Firmware Update/Internal Battery Charging/Memory Full.	Blinking Red and Yellow DO NOT Remove the Camera from the ETM.
ETM or Network Error.	Blinking Red, Yellow, and then Green

When you dock your AXON Flex controller in the ETM, the controller will begin to charge. The controller LED will indicate the controller's status:

Controller Battery Status	LED Indication
Full Charge.	Solid Green
Charging in Progress.	Solid Yellow
20 Percent Charge or Less.	Solid Red

The ETM automatically uploads the data to EVIDENCE.com. When a video has uploaded successfully to EVIDENCE.com, that video is removed from the camera.



- 3 At the beginning of the next shift, ensure that your camera (if one has been assigned to you) and controller display with green LEDs before removing them from the ETM.

Advanced Checkout for Shared Cameras

Your agency may have officers share AXON Flex units. If so, your agency administrator can configure the system so you can assign an AXON Flex camera to yourself before using it.

- 1 Ensure that the camera displays a green LED before undocking it from the ETM.
- 2 On your computer, log into the EVIDENCE Sync application with your user name and password.
- 3 Connect the AXON Flex camera to the computer with the USB cable.
 - If the computer displays the message, "Device is not assigned to you. Device is currently assigned to Officer X," go to step 4.
 - If no message displays, go to step 6.
- 4 In the **Officer** box, start typing your last name, then use the drop-down to select your account.
- 5 Click **Reassign**.
- 6 Disconnect the camera from the computer. The camera is ready for use.

Using Your Computer to Upload Videos

If you do not have an ETM, you must use a computer to download files from the AXON Flex camera.

Cleaning the AXON Flex System Components

Use a soft, damp cloth to clean the surface of the Flex system components. Do not use harsh cleaners or solvents. Do not immerse the Flex system components in water or cleaning solutions.

If the Flex imager becomes dirty, use a lens blower brush to clean it and then wipe it with a soft cloth if necessary. You may moisten the cloth with isopropyl alcohol.

- Do not use Windex® or similar type cleaners on the camera lens.
- Do not place the lens under running water or apply jets of water to the camera lens.

When the cable contacts show signs of contamination (e.g., with dirt or debris), clean them gently with a white or red pencil eraser.

Charging the Flex Controller Battery

A fully charged Flex controller battery should provide enough power for approximately 12 hours of normal operation. Recharging a battery after a 12-hour use can take up to 6 hours.

If the battery depletes significantly during the shift, you will hear 4 quick tones repeating every 20 seconds. This message indicates that less than approximately 20 percent of the battery capacity remains.

Always recharge a depleted battery as soon as reasonably possible. You can use an ETM, wall charger, or computer to charge the battery. Using a non-TASER approved wall charger may degrade device performance.

If you experience difficulty with your AXON Flex devices, first power the device(s) down, disconnect the cables, and then reconnect the cables to ensure a proper connection. If experiencing difficulty with the AXON Mobile application, power down the mobile device, turn the device back on, and re-pair your smart phone with the AXON Flex camera.

See *Chapter 12: Audio Prompts* for more information.

Customer Service

Visit www.TASER.com and view the Support options.

Warranty Policy

TASER International warranty provisions are applicable on all AXON Flex system products. See TASER International's website, www.TASER.com, for detailed warranty information.

Warnings

For a full list of the warning associated with this product, see www.TASER.com.

Radio Waves



Changes or modifications to the equipment not expressly approved by the manufacturer could void the product warranty and the user's authority to operate the equipment.

Your wireless device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. Before a device model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult TASER International Customer Service for help.

FCC/IC NOTICE: This device meets the body worn human exposure limits found in OET Bulletin 65, 2001, and ANSI/IEEE C95.1, 1992. Proper operation of this equipment according to the instructions found in this guide will result in exposure substantially below the FCC's recommended limits. To comply with the FCC and ANSI C95.1 RF exposure limits, this device has been tested for compliance with FCC RF Exposure limits in the typical configuration. The radiated output power of this wireless device is far below the FCC radio frequency exposure limits.

RSS 210 Warning Statement: The installer of this equipment must ensure that the antenna is located or pointed such that it does not emit RF field in excess of Health Canada limits for the general population; consult Safety Code 6, obtainable from Health Canada's Web site www.hc-sc.gc.ca/rpb.

THIS MODEL DEVICE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

CE Declaration of Conformity

TASER International declares that this AXON Flex system is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

A copy of the original Declaration of Conformity can be found at www.TASER.com.

The AXON Flex system emits beeping sounds called audio prompts to notify you of the system status. These audio prompts usually occur after you perform an action with the AXON Flex system.

NOTE: The camera must be connected to the controller for audio prompts to be heard. If the camera and controller are connected and you still do not hear the audio prompts, check the camera's volume.

Action	Audio Prompt
Turn the Controller On.	One Beep
Double-Press the Event Button to Start the Event Mode.	Two Beeps
The System is Recording.	Two Beeps Sound Every Two Minutes
Press the Battery Button while the Camera is Recording.	Two Beeps
Press and Hold the Event Button to Stop Recording.	One Beep
Turn the Controller Off.	One Beep
The Battery is at 20 Percent Capacity or Lower.	Four Quick Beeps
The System is in Buffering Mode.	No Beeps
Cable Disconnect (The Camera Will Shut Down).	One Beep.



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